



CERTIFICATE

OF MEMBERSHIP

THIS IS TO CERTIFY THAT

Synergy Worldwide Logistics (Pty) Ltd

IS A SILVER MEMBER OF

**Southern African
Association of Freight
Forwarders**

FMSWL

MEMBERSHIP NUMBER




SIGNATURE

01 January 2025
DATE



CODE OF CONDUCT

In recognition of the requirement that the members of the Association should maintain the highest ethical and professional standards and be mindful of the need to foster public trust and confidence in the forwarding and clearing industry, the Association has published the following Code of Ethical Conduct for adoption by its members.

Therefore, every member of the Association shall:

1. Discharge its obligations to its clients efficiently, competently, honestly and with integrity and shall seek to enhance the good standing and reputation of the industry by fostering good relations with its clients, suppliers, other business partners and fellow members.
2. Keep information received from its clients confidential and shall only divulge such information to a third party with the express consent of the client concerned, or to the extent required by law, or to execute the business.
3. Associate itself only with enterprises, transactions and dealings which are lawful in nature, and which enhance the reputation of the Association.
4. Refrain from engaging in any restrictive trade practices, or unlawful cartels and shall ensure that any position of market dominance is exercised honourably.
5. Market its services on its own merits, shall compete for business fairly, and shall refrain from denigrating the reputation or good name of a fellow member.
6. Inform its clients of its commitment to the Code by ensuring that a copy thereof is displayed prominently in its reception or equivalent public space, in each of the offices from which that member trades, and shall furthermore procure the awareness of, and commitment to, the provisions of the Code by each of its employees.

Now therefore this company: Synergy Worldwide Logistics (Pty) Limited

Membership Number: FMSWL

A member of The Southern African Association of Freight Forwarders, represented herein by its Chief Executive Officer, hereby adopts, and declares its commitment to this Code of Ethical Conduct in carrying out its business activities.